

velocity by Atlona

Velocity Soft Gateway Installation



Version Information

Version	Release Date	Notes
1	05/18	Initial release



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Operating Notes

For best restults, the gateway should be located on the same network as the controlled devices.

As of this writing, there are no firmware updates for this product. When new firmware is released, update instructions will be included with the firmware and will be appended to this manual.



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Introduction

The Atlona AT-VSG-2500 and AT-VSG-5000 Velocity Soft Control Gateways are software licenses for the Atlona Velocity Control System that enable AV control processing on standard IT server infrastructure provisioned by the integrator or end user. They are capable of serving up to 2,500 or 5,000 simultaneous IP device connections for large-scale integration of AV control systems spanning a facility, building, campus, or enterprise. The VSG-2500 and VSG-5000 software can be hosted on a dedicated virtual machine, server hardware, or in a Linux container. The Velocity Soft Control Gateway also features an innovative network-based system architecture that allows full redundancy and failover with two VSG-2500 or VSG-5000 instances in operation, maximizing AV control system reliability while preventing downtime in mission-critical applications. It supports industry-standard, secure data communications, and can run within a private, dedicated AV device network.

Requirements

AT-VSG-2500

- VMware ESXI 6.5.0+ OS
- RAM 16GB minimum
- Core Dual Core Xeon 2.4 GHz minimum
- Gigabit Ethernet Card
- 64 GB VM HD space minimum
- Velocity Virtual Machine downloaded from the link provided at purchase of the AT-VSG-2500 or AT-VSG-5000.

AT-VSG-5000

- VMware ESXI 6.5.0+ OS
- RAM 32GB minimum
- Core Quad Core Xeon 2.4 GHz minimum
- Gigabit Ethernet Card
- 100 GB VM HD space minimum
- Velocity Virtual Machine downloaded from the link provided at purchase of the AT-VSG-2500 or AT-VSG-5000.



Log In

1. Once the server is set up, obtain the IP and type it into a local network browser.



2. The webpage will be blocked as not secure/not private depending on the browser being used. Press the **Advanced** button to reveal more information and make the site link visible.



3. Select Add Exception or Proceed to IP (unsafe), depending on the web browser being used, to proceed.



4. Log in using the user name and password that was set up on the ESXI operating system.



Once logged in, the Velocity virtual machine will need to be set up. To ensure a stable system, use the recommended settings in the following steps.

vmware: ESXi"			root@	192.168.11.243 - Help - Q Search -
Welcome to localhost.localdomair	n [dismissi ost.localdomain			×
i fiost Marage Monifor ⊖ Virtual Machines G Storage 1 : Q Networking 2	Ø Get vCenter Server 1 1 Createl Version: 6.5 0 (%) State: Normal (Uptime: 0.01 day	Register VM 🔀 Shut down 🕃 Rebot 🤁 Rehn main aid 483/21%) s	esh 🏠 Actions	CPU PREE 8 Ore 0% USED 19 Mrg CARACTY 5 Bit CARACTY 5 Bit Med/OP PREE 6 4 do 0 0 VIED 13 00 CARACTY 5 0 0 STORAGE PREE 24 0 0 USED 673 MB CARACTY 22 23 00
	* Hardware		* Configuration	
	Manufacturer	Dell Inc.	Image profile	ESXI-6.5.0-20170104001-standard (VMware, Inc.)
	Model	Latitude E6420	vSphere HA state	Not configured
	► 🖬 CPU	2 CPUs x Intel(R) Core(TM) I5-2520M CPU @ 2.50GHz	► vMotion	Not supported
	Memory	7.88 GB		
	Virtual flash	0 B used, 0 B capacity	Date/time on host	Tuesday, January 16, 2018, 07:33:09 UTC
	✓ Q Networking		Install date	Wednesday, December 13, 2017, 17:27:44 UTC
	Hostname	localhost.localdomain	Asset tag	Unknown
	IP addresses	1. vmk0: 192.168.11.243	Service tag	Unknown
		2. vmk0: fe80::d6be:d9ff:fe58:45d9	BIOS version	A13
	DNS servers	1. 192.168.11.1	BIOS release date	Wednesday, May 16, 2012, 17:00:00 -0700
	Default gateway	192.168.11.1	+ Performance summary last hour	
	🕄 Recent tasks			
	Task 🛩 T	'arget	d 🗸 Started 🗸 F	Result v Completed v v

1. Select Virtual Machines from the VMware home page. A new screen will open.

vmware [.] ESXi [.]	root@192.168.11.243 + He	leip - 1 Q Search
🖫 Navigator 👘	C localhost.localdomain - Virtual Machines	
✓ ☐ Host Manage	😚 Create / Register VM) 👹 Console 🄄 Power on 🔳 Power off 🔢 Suspend 🥙 Refresh 🎲 Actions	Q Search
Monitor	Virtual machine v Status v Used space v Guest OS v Host name v Host	st CPU v Host memory v
🎒 Virtual Machines 📃 🗾	No virtual machines	
Storage		No items to display $_{\mathcal{A}}$
	E Recent tasks	Completed =
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2. Select Create/Register VM from the top left corner of the Virtual Machines screen. A pop up will appear.

			root@192.168.11.243 🛩 🕴	Help 🗸 I 🔍 Search 🔷
Navigator 🗈	👔 localhost.localdomain - Virtual Ma	achines		
✓ ☐ Host Manage Monitor	The Create / Register VM	nsole 🎐 Power on 📓 Power off 👔 Suspend 🧲	Refresh 🚳 Actions	Q Search
Vritual Machines Storage Q Storage Q Metworking	Select areas and guest OS Select along Select along Select along Customize settings Select along Customize settings Select along Select alo	Select creation type How would you like to create a Virtual Machine? Create a new virtual machine Deploy a virtual machine from an OVF or OVA file Register an existing virtual machine.	This option guides you through creating a new virtual machine. You will be able to customize processors, memory, network connections, and storage. You will need to install a guest operating system after creation.	No items to display 🥃
	vm ware [.]		Eack Ned Fresh Cancel	v Completed + v



1 New virtual machine		
 Select creation type Select OVF and VMDK files Select storage 	Select creation type How would you like to create a Virtual Machine?	
3 Select storage 4 License agreements 5 Deployment options 6 Additional settings 7 Ready to complete	Create a new virtual machine Deploy a virtual machine from an OVF or OVA file Register an existing virtual machine	This option guides you through the process of orealing a virtual machine from an OVF and VMDK files.
vm ware		
		Back Next Finish Cancel

3. Select **Deploy a virtual machine from an OVF or OVA file** and press the **Next** button.

🔁 New virtual m	achine										
1 Select creat	ion type	Select OVF	and VM	MDK file	s						
2 Select OVF	and VMDK files	elect the OVF and	d VMDK fil	les or OVA fo	r the VM you	u would lik	e to deploy				
3 Select stora	ge								<u> </u>		
4 License agre	eements E	nter a name for th	ne virtual m	nachine.				😚 New virtual machine -	Velocity SG		
6 Additional s	ettinas							1 Select creation type		Select OVE an	nd VMDK files
7 Ready to co	mplete V	'irtual machine na	mes can c	ontain up to	80 character	rs and they	must be unique	within 2 Select OVE and VME	K files	Select OVF all	
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								4 License agreements		Catao a anna fao tha u	
								5 Deployment options		Enter a name for the v	inuai machine.
								6 Additional settings		Velocity SG	
								7 Ready to complete		Virtual machine names	s can contain up to 80 characters and they must be unique within each ESXi instance.
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nize 👻 New folder								iii • 🗔 🔞			
test ^	Name	Date m	odified	Туре	Size		^				
Velocity Base	API	2/16/20	J17 5:25 AM	File folder							
WIPst	Control Drivers	1/9/201	.8 8:16 AM 2017 11:05	File folder							
Wiring Diagrams	<mark></mark> d	5/24/20	J17 5:55 PM	File folder							Click to select files or drag/drop
Wiring Diagrams	DoCs	12/20/2	:017 8:35 AM	File folder							
Firmware_AT-UF	Manual Share	7/26/20	017 7:24 AM	File folder					0.0		
Velocity OVF for	Manual_ID	1/15/20	018 4:54 PM	File folder					1 New v	irtual machine - Velocity SG	
Creative Cloud Fil	Marketing Fact Sheets	1/11/20	J18 11:04 AM	File folder					V 1 Solo	ct creation type	Select OVE and VMDK files
OneDrive	Misc	1/4/201 5/5/201	18 4:18 PM	File folder					2 Sele	ct OVE and VMDK files	
This PC	PDF Manuals	12/14/2	2017 9:33 AM	File folder				Select a file to preview.	3 Sele	t storage	Select the OVF and VMDK lifes of OVA for the VM you would like to deploy
Autodesk 360	and pr	12/19/2	2017 12:38	File folder					4 Lice	ise agreements	
Desktop	PRD PRD	1/5/201	18 1:27 PM	File folder					5 Depl	ovment ontions	Enter a name for the virtual machine.
Documents	Product Collateral List	11/6/20	/17 6:16 AM	File folder					6 Addi	tional settings	Velocity SG
Downloads	Product Documentation	5/31/20 8/15/20	017 6/36 PM	File folder					7 Rear	ly to complete	Virtual machine names can contain up to 80 characters and they must be unique within each ESXi instance.
Music	Silks	12/22/2	2017 1:09 PM	File folder							
Pictures	📒 Spec Sheets InDesign Files for	Translation 2/17/20	017 12:49 PM	File folder							
Videos	Specs	1/11/20	J18 6:01 PM	File folder							
Local Disk (C:)	t t	11/15/2	:017 7:46 AM	File folder							
WTB (D:)	a lamara	12/29/2	17 11-59 AM	File folder							
BOXs (E:)	Velocity Base	11/21/2	2017 8:33 AM	File folder							
•							*				
File na	me							✓ All Files ✓			Velocity-1.2.1.ovf
								Open Cancel			Velocity-1.2.1-disk1.vmdk
			_								
	vm wa	are									
							Back	Next Finish Cancel			
										mware	
									v		

- 4. Name the virtual machine so that it is easy to see the differences between each virtual machine created.
- 5. Select the Velocity .ovf and .vmdk files from the local computer.
 - a. Select the blue field to browse the local computer by directory to find the previously downloaded files.
 - b. Drag and drop the files from a folder on the local computer into the blue field.
- 6. Select the Next button.



🔁 New virtual machine - Velocity SG						
1 Select creation type 2 Select OVF and VMDK files	Select storage Select the datastore in which to store the confi	guration and dis	k files.			
4 License agreements 5 Deployment options	The following datastores are accessible from the virtual machine configuration files and all of the	ne destination re virtual disks.	esource that you	selected. Sele	ct the destinatio	n datastore for
6 Additional settings 7 Ready to complete	Name ~	Capacity ~	Free ~	Type ~	Thin pro ~	Access ~
	datastore1	225.25 GB	224.3 GB	VMFS5	Supported	Single
						1 items
vm ware						

7. There will be only one option on this page. Select **Next** to proceed.

New virtual machine - Velocity SG											
 ✓ 1 Select creation type ✓ 2 Select OVF and VMDK files 	Deployment options Select deployment options										
✓ 3 Select storage					- Velocity SG						
4 Deployment options 5 Ready to complete	Network mappings	bridged VM Network		¥	e DK filos	Ready	/ to complete				
	Disk provisioning	Thin Thick			DIVINES	Review yo	our settings selection before finis	shing the wizard			
					s	Produc	ct	Unknown			
						VM Nar	ame	Velocity SG			
						Disks		Velocity-1.2.1-disk1.vmdk			
						Datasto	tore	datastore1			
						Provisio	ioning type	Thin			
						Networ	rk mappings	bridged: VM Network			
						Guest (OS Name	Unknown			
vm ware [.]						1	Do not refresh your brows	er while this VM is being dep	oloyed.		
			Back Next	Finish Cancel							
				vmwa	are						
									Back Next	Finish	Cancel

8. Select the network that Velocity will be connected to under Network mappings.

NOTE: The network selected should be the same network that the controlled devices are located.

9. Select the type of disk provisioning that is best for the system.

NOTE: It is recommended that **Thin** is selected for disk provisioning. This will ensure no extra space is taken that isn't needed on the server.

- 10. Select Next once all options have been selected.
- 11. Select **Finish** to start building the Velocity virtual machine. The pop up will close and progress bars will display at the bottom of the Virtual Machines page.

vmware [,] ESXi ⁻						root@192.16	88.11.243 🗸		Q Se	irch	~							
"T Navigator	🔁 localhost.localdomain - Virtual Ma	chines																
✓ ☐ Host Manage	😭 Create / Register VM 📔 🚅 Co	nsole Power on	Power off	🖬 Suspend 🧲 Re	dresh 🔅 Actions			Q 5	Search									
Monitor	Virtual machine	~ S	Status ~ Us	sed space 🗸 🗸 🗸	Guest OS	~ Host name	~	Host CPU	~ H	ost memory 🗠								
🗿 Virtual Machines 📃 🚺	Velocity SG	•	Normal 1.6	65 KB	Ubuntu Linux (64-bit)	Unknown		0 MHz	0	MB								
Storage										1 items "								
Netwonung																		
	Recent tasks									i.								
	Task ~	Target	~ Initiator	~ Queued	~ Started	~ Result			~ C0	mpleted +	× 🗖							
	Upload disk - Velocity-1.2.1-disk1.vmdk (1 of	S Velocity SG	root	01/16/2018 00	6:17:18 01/16/2018 0	08:17:18			Ru Ru	ming 10 %	- E	~	Initiator	~ Queued	 Started 	- Result	~ Comp	i
	Import VApp	Resources	root	01/16/2018 0	0:17:54 01/16/2018 0	00:17:54		6	9 Ru	ming 10 %	sa	3	root	01/16/2018 08:17:18	01/16/2018 08:17:18	Completed successfully	01/16/2	
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👌 localhost.localdon	nain - Virtual Machines							🔓 localhost.localdo	main - Virtual Machines	
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Virtual machin	ie v	Status ~	Used space	✓ Guest OS	✓ Host name	✓ Host CPU	✓ Host memory ✓	Virtual mach	ine	- Status - Used space -
Velocity S	G Velocity SG	Normal	1.65 KB	Ubuntu Linux (64-bit)	Unknown	0 MHz	0 MB	Velocity	SG	Normal 1.65 KB
	Power >	Power on]			1 items 4		Power >	Power on
	👼 Guest OS 🛛 🖡	Power off							The Guest OS	Power off
	🗔 Snapshots	Suspend							🕼 Snapshots	Suspend
	💕 Console 👂	👩 Reset		J					💕 Console 🔋	S Reset
	🙀 Autostart 🕟								Autostart	
	🙀 Upgrade VM Compatibility								Upgrade VM Compatibility	
	Carl Export								C Export	
	Edit settings								Edit settings	
	Sermissions								Permissions	
	Edit notes								Edit notes	
	📷 Rename								📖 Rename	
	Parameter Answer question								Answer question	
									🔂 Unregister	
	R Delete								Delete	
Recent tasks	😮 Help							👔 Recent tasks	Help	
Task	🛅 Open in a new window	~ Initiato	or ~ Queueo	✓ Started	✓ Result		✓ Completed ▼ ✓	Task	Topen in a new window	✓ Initiator ✓ Queued

- 12. After the status bars show complete and the VM is powered on, right click the virtual machine and select **Power** off from the Power menu. A pop up will appear.
- 13. Select Yes from the pop up window.

1 Warning				Virtual ma	achine
Powering o	ff this virtual machine may cause loss of (data. Are you sure you		Veloc	B Velocity SG
want to pov	ver off this virtual machine?				Power >
					The Guest OS
		Yes Cancel			🎲 Snapshots 🔋
			A.		💕 Console 🗼
Edit settings - Velocity SG (ESXi 6.0 vi Edit settings)	rtual machine)				🙀 Autostart 🕟
Virtual Hardware VM Options					🙀 Upgrade VM Compatibility
Add hard disk Mark Add network ada	pter Add other device				🙀 Export
> 🎆 Memory	4096 MB •				Edit settings
Hard disk 1	33 GB V	6			Sermissions
► CSI Controller 0	LSI Logic Parallel	•			📝 Edit notes
SATA Controller 0					™∭ Rename
USB controller 1	USB 3.0	•			Answer question
USB controller 2	USB 2.0	v			🖶 Unregister
INN Network Adapter 1	VM Network	▼ 🗹 Connect			🔁 Delete
INN Network Adapter 2	VM Network	▼ 🗹 Connect			💡 Help
Video Card	Specify custom settings	•		Recent tasks	Open in a new window
		Save	ancel	sk	

- 14. Once the VM is powered off, right click on the name of the virtual machine and select **Edit settings**. A new pop up window will appear.
- 15. Change the Memory to 16 GB for up to 2500 licenses or 32 GB for up to 5000 licenses.
- 16. Select **VM Options** from the top tabs of the window.
- 17. Select Boot Options to expand the fields.
- 18. Find the Force Bios setup field and select the check box.
- 19. Press the Save button.

Edit settings - Velocity (Workstation	I2 virtual machine)
Virtual Hardware VM Options	
General Options	VM Name: Velocity
VMware Remote Console Options	Lock the guest operating system when the last remote user disconnects
 VMware Tools 	Expand for VMware Tools settings
Power management	Expand for power management settings
Firmware	Choose which firmware should be used to boot the virtual machine:
Boot Delay	Whenever the virtual machine is powered on or reset, delay boot by 0 milliseconds
Force BIOS setup	${\ensuremath{\overline{\mathcal{C}}}}$ The next time the virtual machine boots, force entry into the BIOS setup screen.
Failed Boot Recovery	When the virtual machine fails to find a boot device, automatically retry boot after
► Advanced	Expand for advanced settings
. 53 81 1080	Save Cancel



- 20. Once the settings are saved, right click the virtual machine and select **Power on** from the Power menu.
- 21. Once powered on, selecting the virtual machine will display the current look of the VM below. Select the virtual machine and press the base image to launch the virtual machine into BIOS setup.



- 22. Use the up and down arrows on the keyboard to move the selector to Enter setup and press the Enter key.
- 23. Press Enter to select Configure boot options.

Velocity			💷 🖃 🖘 🚭 Actions 🕲	E Velocity				🖬 🖬 🖿 😏 🖨 Actions 📀
	Boot Navager					Boot Maintenance Manager		
	Root normally EFI Virtual disk (0,0) EFI (Maure Virtual SARIA CDROM Drive (1.0) EFI Network Eff Teteraal Shell (Unsupported option) Fater setup Reset the system Shat down the system	Configure the firmsare hoot environment and options.			Configure host options Configure drivers Boot from a file Configure screen size Exit the Boot Raintenan	ice Hanager	Manipulate the list of installed USes and bootable devices	
	11-Nove Highlight (Enter>-Select Entry				TI=Hove Highlight	≪Enter>=Select Entry	Esc=Exit	

- 24. Press Enter again to select Add boot option.
- 25. Select **NO VOLUME LABEL** using the Enter button on the keyboard.

		🖙 🖘 🗂 👥 🔅 Actions 🛞	Velocity	and the second se		
Configure boot options				File Explorer		
<u>Full posterior</u> Baltin english Baltin english Change book over Go back in Rot Rainfrance Runager Ruin Page	Md ET application or remeshing multi asy host option		100 000 110 0000 110 000 110 000 110 000 110 000 110 000 110 000 10	$\label{eq:response} \begin{array}{c} rest (resp resp resp.$		
ti=Mowe Highlight (Enter>-Select Entry	Esc=Exit		ti≕Hour	e Highlight <enter>=Select Entry]</enter>	Esc-Exit	



- 26. Press enter again to select EFI.
- 27. Use the arrow keys until **ubuntu** is highlighted then press Enter.
- 28. Move the selector to grubx64.efi and press Enter to select.



- 29. Move to the **Commit changes and exit** option and press Enter. Once changes have been saved it will return to the main BIOS screen.
- 30. Select Exit the Boot Maintenance Manager.
- 31. Select Enter setup.



- 32. Press Enter to select Configure boot options.
- 33. Use the arrow keys to highlight Change boot order and press Enter to select.





- 34. Press Enter open the boot order pop up.
- 35. Use the arrow keys to move to the **Boot000#** option.

			🖬 🗈 😁 🚭 🚭 Actions 🛞	Velocity				🕞 📄 🚍 🌺 Actions 🌜
	Change boot order					Change boot order		
Change the order	CEFI Ulrtual disk (0.0)> CEFI Ulhare Ulrtual SATA CDROH Drive (1.0)> CEFI Network 15 CEFI Network 15 CEFI Network 15	Change the order		Change t		(EFI Uirtual disk (0.0)) (FFI UMware Uirtual SATA CDROM Drive (1.0)) (FFI Network) (EFI Network 1)	Change the order	
Commit changes and exit Discard changes and exi	(Unsupported option)> (Boot0005>			Commit c Discard	changes change change E	EFI Virtual disk (0.0) EFI Uhuare Virtual SATA CDROM Drive EFI Network EFI Network 1 EFI Internal Shell (Unsupported opt Boot0005	(1.0) ion)	
tl-Maure Winklicht	(Fatan)-Palant Fatan	For=Fxit		< + >/<->=	=Move Entr	ry <enter>=Complete Entry</enter>	Esc=Exit Entru	

- 36. Using the + and buttons, move the Boot000# option to the top of the list.
- 37. Press Enter to select the boot order.

y	🕞 🖂 😁 Actions 🖗	Velocity	
Change the order (0.0)	Change the order	Change the order Change the order Change the order CHI Universe Uption 1615 CHI Universe Uption 18370 CHI Universe Uption 18370 CHI Universe Uption 18370 CHI Uption 1430 EFT Interarba	
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(۱)/۲-۲۰۳۵ove Entry (Enter>-Complete E	ntry Esc-Exit Entry	<pre></pre> <+>/<->=Koue Entry CEnter>=Complete Entry Esc=Exit Entry	

38. Use the arrow keys to move to Commit changes and exit and press Enter to select.

				🖬 🖬 🚍 🚭 Actions 🛞	Velocity				🖬 🖬 🖿 🕦 🚭 Actions
		Change boot order					Change boot order		
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CD	Commit changes and exit					Connit changes and exit Discard changes and exit	t		
	1=Move Highlight	<enter>=Select Entry</enter>	Esc=Exit			†i=Move Highlight	<enter>=Select Entry</enter>	Esc=Exit	



- 39. Select Exit the Boot Maintenance Manager.
- 40. Use the arrow keys to highlight **Reset the system** then press the Enter button on the keyboard.



Once the system has reset and the Atlona splash screen shows the IP address of the unit, use the Device IP #2 to log in and activate Velocity. See the Velocity user manual found at https://atlona.com/velocity-soft-control-gateway/ under resources for log in and activation instructions.







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