



## POLYETHYLENE OUTDOOR FURNITURE

**TWENTY (20) YEAR LIMITED WARRANTY (RESIDENTIAL)**  
**FIVE (5) YEAR LIMITED WARRANTY (COMMERCIAL)**

Berlin Gardens, LLC ("Berlin Gardens") warrants to the original purchaser that its polyethylene outdoor furniture products will be free of original defects in workmanship and materials for a period of **twenty (20) years** of residential use or **five (5) years** of commercial use unless otherwise noted in warranty. The warranty is effective starting on the date of purchase. At its option, Berlin Gardens will repair or replace this product without charge for materials and labor, providing our inspection indicates that an original defect exists. Should Berlin Gardens choose to replace the product, and the product is no longer available at the time warranty service is required, a substitution of similar performance and equal or greater value will be made. Polyethylene is a synthetic product and may scratch or fade slightly when exposed to sunlight or stain after prolonged contact with other substances. Some expansion and contraction is to be expected due to extreme changes in humidity and temperature. The foregoing shall not be considered defects in materials or workmanship and are not covered under this warranty. Stainless steel fasteners are warranted not to fail structurally for the applicable warranty period. Stainless steel may rust in certain extreme conditions (such as coastal areas) if not maintained. This warranty does not cover rusting fasteners or structural failure due to rusting fasteners, damage caused by unauthorized service or repair, alteration of this product, **abuse or misuse**, normal wear and tear on materials, or any attempt to use the product in a manner or for a purpose other than for which it is customarily intended. This warranty also does not cover scratching or chipping of polyethylene, however, this warranty shall not limit any warranties made by the manufacturer for such items which may extend to you.

**Folding Chairs and Folding Accessories** are warranted to be free of original defects in workmanship and material for a period of **ten (10) years** of residential use or **two (2) years** of commercial use.

**Swivels** are warranted not to fail structurally for **five (5) years** of residential use or **two (2) years** of commercial use.

**Cushions** are warranted to be free of original defects in workmanship and material for a period of **one (1) year** of residential use and are not warranted for commercial use. Compression of cushions shall not be considered a defect in materials and workmanship and are not covered under this warranty.

**Berlin Gardens makes no warranties other than those which are specifically described herein. Berlin Gardens makes no implied warranty of merchantability or implied warranty of fitness for a particular purpose.** Some states do not allow limitations of implied warranty so this limitation may not apply to you. In that event, any such implied warranty is limited to that required by law. Berlin Gardens shall not be liable for incidental or consequential damages, including, but not limited to, lost profits or other economic or commercial losses. The sole remedy provided in this warranty is repair or replacement of this product. Any cost of shipping and handling shall be paid by you. Claims for original defects in workmanship or materials shall be made in writing to Berlin Gardens no later than ten (10) days after the expiration of the warranty period at the following address:

Berlin Gardens, LLC  
 P.O. Box 446  
 Berlin, Ohio 44610  
 Phone: (800) 593-3411  
 Email: [customerservice@berlingardensllc.com](mailto:customerservice@berlingardensllc.com)

Your claim must explain the nature of the original defect and include your name, address and telephone number. In the event of a non-warranty repair, you will receive a written estimate prior to any repair work being performed. This warranty gives you specific legal rights and you may have other rights which vary from state to state. As defined by federal law, this is a limited warranty.

**Revised 6-27-14**



## FABRIC WARRANTY

WHO THIS WARRANTY PROTECTS	This warranty protects the original purchaser of Sunbrella fabric.
WHAT THIS WARRANTY PROTECTS AGAINST	This warranty protects against Sunbrella fabric becoming unserviceable due to color or strength loss from normal usage and exposure conditions, including sunlight, mildew and atmospheric chemicals.
WHAT THIS WARRANTY COVERS	This warranty covers Sunbrella fabric only.
WHAT THIS WARRANTY DOES NOT COVER	This warranty does not cover normal care and cleaning; damage from misuse or abuse; improper installation; or costs associated with replacement of the fabric, including labor and installation.
LIMITS TO THE WARRANTY	Glen Raven's liability is expressly limited to this warranty. Glen Raven reserves the right to inspect the fabric submitted for claim.
WHAT WE WILL DO	Glen Raven will supply new equivalent fabric to replace the fabric that becomes unserviceable.
WHO TO CONTACT	Contact your Glen Raven sales or customer service representative for warranty claims.
WHO CONSUMERS SHOULD CONTACT	Sunbrella is normally a component of an end product such as an awning, umbrella or cushion. Consumers and end-users should contact the fabricator, dealer or retailer from whom you purchased the end product.
WARRANTY COVERAGE PERIOD	Performance improvements introduced November 1, 2008 allowed Glen Raven to increase the warranty period for Sunbrella fabrics. See below for details.

### WARRANTY COVERAGE PERIOD

#### SUNBRELLA AWNING AND MARINE CANVAS

**For installations prior to November 1, 2008, the warranty coverage period is five years from the original purchase date.**

**For installations on or after November 1, 2008, the warranty coverage period is ten years from the original purchase date.** Glen Raven will provide replacement fabric at no cost during years one through eight; at the then-current selling price less a 30% discount during the ninth year; and less a 15% discount during the tenth year.

#### SUNBRELLA FURNITURE FABRICS AND ALL OTHER SUNBRELLA FABRICS

This coverage applies to all Sunbrella furniture fabrics, window treatment fabrics, and specialty fabrics such as Sunbrella Plus, Sunbrella Supreme, and Sunbrella View. The Sunbrella Graphics System is covered under a separate warranty.

**For installations prior to November 1, 2008, the warranty coverage period is three years from the original purchase date.**

**For installations on or after November 1, 2008, the warranty coverage period is five years from the original purchase date.**



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