

Lakeland Mill's Product Warranty

Our products are guaranteed to arrive to the customer in satisfactory condition, free of manufacturing defects. Defectives, shortages, and /or damage other than shipping damage must be reported to 800-427-5136 within 14 business days of receipt of goods. Concealed shipping damage must be reported immediately. Lakeland Mills representatives will then determine the proper handling of a claim, depending upon the nature of the problem, by one of the following methods:

- (1) By replacement;
- (2) By return for inspection, with credit issued as determined by that inspection;
- (3) By issuing an order to destroy with proper credit allowed.

Furthermore, our cedar log products are guaranteed to perform free of manufacturing defects for 3 years after the date of purchase. Should they fail to do so, Lakeland Mills will provide any necessary components free of charge to repair a nonfunctional unit.