

# LIMITED FURNITURE WARRANTY

## WHAT IS COVERED

We warrant to you, the original purchaser, that with the exceptions stated below, the furniture you have selected is free from defects in material and workmanship. Straps, slings, and cushions are warranted based on quality of workmanship, not fading, discoloration, mildew resistance or stretching.

## HOW LONG DOES COVERAGE LAST

This limited warranty lasts for the stated warranty period from the date of delivery of the furniture to you ("Warranty Period"). Coverage terminates if you sell or otherwise transfer the furniture.

## WHAT WOODARD DIRECT WILL DO

If within the Warranty Period, your furniture fails structurally or if the finish cracks, peels or blisters, Woodard Direct will, at our option, repair or replace the frame in the original color and style. In the event that a frame color, style or fabric is no longer available, we reserve the right to substitute the defective frame, sling or cushion in a similar style or color at our option. Please note, because wrought iron is made from steel, small amounts of rust seepage may appear when used outdoors, mainly in the joints and crevices. This seepage is normal and is not covered under warranty. Regular maintenance (e. g., washing the furniture touching up nicks and scrapes) must be exercised.

## TO OBTAIN SERVICE

Any claim under this warranty should be initiated within the Warranty Period by contacting one of the following; any authorized Woodard Direct dealer; or Woodard Direct Customer Service online at [www.retail3@woodard-furniture.com](mailto:www.retail3@woodard-furniture.com) or phone at: 800-877-2290. Woodard Direct reserves the right to examine all merchandise claimed to be defective. Upon arrival of the claim, Woodard Direct will authorize either repair or replacement of the defective furniture, strap or sling. No returns shall be accepted without a return authorization from Woodard Direct.

## WHAT IS NOT COVERED

This warranty does not cover and is void if damage is a result of freight/shipping, a failure caused by unreasonable or abusive use, acts of God, improper care, freeze damage, mildew, normal wear, stretching of fabrics and vinyl straps, glass breakage, glides, if the furniture is used for commercial purposes or if the customer fails to provide reasonable and necessary care as outlined in the product information brochures.

## DISCLAIMER

This warranty is valid only in the 50 United States and Canada. This warranty is in lieu of any implied or other expressed warranties. Implied warranties, including any warranty of merchantability imposed on the sale of their furniture under State law, are limited to the stated warranty period. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.